



The
Bikeability
Trust

Coronavirus FAQs

Published: 8 January 2021

All questions updated: 24 June 2021

This document has been created to provide the latest information for the Bikeability industry, in response to Coronavirus and the national lockdown. It will be reviewed and updated as required.

Coronavirus

How can the Bikeability industry ensure that we comply with coronavirus restrictions?

It is essential that the Bikeability industry continues to act within Coronavirus restrictions in order to protect the NHS and save lives. We all have joint responsibility to consider how Bikeability cycle training complies with Coronavirus measures, as opposed to how we can make these measures fit within Bikeability delivery.

Can I order lateral flow tests?

Date Added: 3 March 2021. Updated 30 June 2021.

[Anyone can order regular rapid lateral flow tests.](#) This includes Bikeability instructors and your families. The tests are easy to use and give results in 30 minutes.

[Lateral flow tests](#) are designed to test those who do not have Coronavirus symptoms. Around 1 in 3 individuals with Covid-19 do not display symptoms. Opening testing up to catch those showing no symptoms will help to find positive cases earlier and to break hidden chains of transmission.

If you are exhibiting Coronavirus symptoms, you must [continue to follow government guidance](#) to arrange a PCR test and self-isolate until you have received a negative result.

How can I order lateral flow tests, as an individual?

Date Added: 3 March 2021

1. **Contact your training provider** to determine whether they have rapid lateral flow tests available.
2. **Take a test at a rapid lateral flow test site or collect tests from a test site.** [Find your closest rapid lateral flow test site.](#)



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3. Alternatively, **order a rapid lateral flow home test kit online.** [Order rapid lateral flow home test kits online.](#)

Bikeability Delivery

Which Bikeability cycle training can and cannot take place?

All Bikeability delivery can return to normal ratios, whilst continuing to observe Covid-secure measures. These include:

- Bikeability Levels 1-3
- All Plus modules
- Adult 1-2-1 training
- Bikeability Family

Further detail is available in the [Bikeability delivery guides addendum](#)

Are we still able to operate in the same ratios in schools or do we need to reduce group sizes?

There are no changes to the instructor:rider ratio for any module, which are outlined in the [Bikeability Delivery Guide](#).

It is vitally important that providers discuss with each school how to comply with the latest DfE guidance on protective measures for schools.

The school is critical to ensure groups operate within safe Coronavirus and DfE guidance on bubble size. The latest guidance in the [Bikeability Delivery Guide](#) references all current Coronavirus guidance from the government.

Can we run catch up courses in school holidays and or weekends?

Yes, we fully endorse catch up courses run in holiday and weekend periods. Ultimately, we want to train as many children as possible to cycle confidently and competently. We would encourage you to look to alternative settings to allow this to happen, such as Youth Services settings, sports clubs and community groups etc.

Bikeability Grant Claims

What do I do if a course is cancelled after 1 April 2021?



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Claims can be made for schools who cancel entire courses due to Covid-19 after 1 April 2021. The cancellation will not be deducted from your 2021/22 allocation as it will be funded from our central Bikeability budget. [Claims will be processed using the new 2021/22 form.](#)

What evidence is required to make a claim?

We are simplifying the evidence needed to make the claim, but any claims submitted without evidence will not be paid. The following information is required:

1. Email or letter from the school to confirm the cancellation. This must include all of the following:

- Course date
- Module
- Number of children booked on the course
- Confirmation that the cancellation was as a result of Covid-19 concerns in the school

The easiest thing to do is to ask schools to reply to the original booking you made with them confirming they are cancelling because of concerns around Covid-19 cases.

2. Email from training provider. This must include the following:

- Names of instructors due to deliver the course

Confirmation from the training provider that the instructors due to run the cancelled courses will be paid at full course cost and were not reassigned to other work on the cancellation dates

What do I do if a course continues, but has reduced numbers due to Coronavirus concerns?

For courses which still run, but with lower attendance due to Covid-19 concerns, **any reduction in numbers of children attending courses can be claimed through the 10% on attendance rule** as detailed in your grant terms and conditions. Please continue to refer to the [Bikeability Delivery Guide Addendum](#) to ensure you are following the latest guidance.